《 Frequently Asked Questions 》

◆ Regarding Fees

1. How much are the lesson fees?

   2-hour lesson: 31,000 JPY for 1 person, 42,000 JPY for 2 people, 53,000 JPY for 3 people

   4-hour lesson: 42,000 JPY for 1 person, 56,000 JPY for 2 people, 70,000 JPY for 3 people

2. Are rental fees included in the lesson fees?

   Everything other than the lesson fee is charged separately.

3. What fees do I need except lesson fees?

   You need ski or snowboard equipment rentals and lift ticket.

4. Are lift tickets required?

   Please purchase your tickets after arriving and taking counsel with your instructor regarding your skill level.

   Note : Instead of chair lift, beginners use “Snow Escalator” at the base of the mountain.

   Therefor you need to purchase “Snow Escalator ticket” when you use it.

   *For detailed fees. Please confirm : Price information | Sapporo Kokusai Ski Resort (sapporo-kokusai.jp)

◆ Regarding Lessons

5. What are the lesson times?

   2-hour lesson: 10:30-12:30 or 13:30-15:30

   4-hour lesson: 10:30-12:30 and 13:30-15:30

6. Can I adjust the start time?

   If the reason is due to bus operation, you can adjust the start time about 30minute before and after.

7. How many people can participate in a lesson?

   You can participate up to 3 people per 1 instructor.

   If more than 4 people, 2 or more instructors are needed.

   e.g., If 5 participants, the fee for 3 participants plus the fee for 2 participants will be required, and 2 instructors will be needed, too.

8. Can we take ski and snowboard lessons together?

   Ski and snowboard lessons are taught by different instructors, so you cannot take both in the same group.

9. Are lessons available in any languages other than English?

   Lessons are available only in English or Japanese.

10. The information states that we should arrive at the reception by 9:30 (or 12:30); why is this?

    This is for those who need to rent equipment or ski/snowboard wear.

    We need time to prepare before the lesson, which includes fitting rental items.

    We ask for your cooperation so that lessons can begin on time. Please contact us if you expect to be significantly delayed. If you do not need to rent any equipment, please arrive at least 30 minutes before the lesson begins.

◆ Access: Sapporo Kokusai Ski Resort Line

11. How do I get to the ski resort?

    The main transportation is bus and taxi.

    Please refer to the link above for further details.

12. Do I need to book a bus?

    Yes, the bus service is by reservation only. Please check the link above for instructions on how to book.

13. Where can I get on the bus?

Please refer to the link provided for a map of bus stops.

If you are unsure of the exact location, please ask at your hotel.

14. Which bus should I take?

If you have a lesson in the morning, please take a bus that arrives at the ski resort at 9:07 or 9:37.

If you have a lesson in the afternoon, please note that buses run only in the morning.

◆ What to expect on the day

15. What is the procedure for the day?

Upon arrival at the ski resort, please come to the school reception counter firstly.

After check-in, your instructor makes arrangement about meeting time and point.

If you want to rent equipment, we rent them at that time.

16. Where do I meet my instructor?

We introduce your instructor at the reception counter when check-in.

17. Where should I go when I arrive at the ski resort?

Please come to the school reception counter firstly.

18. Where is the school reception counter located?

Located on the 1st floor of Ski Center.

Ski Center is wide and brown building which is situated in front of the ski slopes.

Please walk toward the ski slopes and enter the left-hand side building at the atrium.

Those who visit by bus:

After getting off bus, please go upstairs, turn left and pass through in front of the rental counter.

Go upstairs, turn right and cross the atrium. Please enter the other building.

There is a school reception next to the entrance in this building.

FACILITIES INCLUDE | Sapporo Kokusai Ski Resort (sapporo-kokusai.jp)

◆ About Rentals

19. How do I reserve rental equipment?

If you want to rental equipment with lesson, please enter the necessary details (e.g. sizes) in the designated section of the lesson application form. Once you enter information and submit, your rental reservation is completed, too.

By reserving this way, it is not necessary to make the other reservation for rental.

The ski school prepare and rent your items at the school reception.

Please pay the rental fees by cash or credit card at check-in.

If you do not take a lesson, the ski school cannot prepare rental equipment for you. Please apply the rental equipment at the rental counter.

20. How much are the rental fees?

Ski set (skis, boots, poles) or snowboard set (snowboard, boots):

Adults: 7,000 JPY | Children: 5,000 JPY

Clothing set (jacket, pants):

Adults: 6,000 JPY | Children: 4,500 JPY

Goggle : 1,000 JPY

Helmet : 2,500 JPY

*Please note that hats, gloves, and neck tube are not available for rent. Hats are available for purchase for 1,000 yen, gloves for 1,500 yen, and neck tube for 300 yen.

After lesson, you can use rental items until 4:00PM.

21. Do I need to make a reservation for rentals?

Yes. If you want to rent items with lesson, please make a reservation, too.

As mentioned in paragraph 19, you can reserve rental items at the same time when you book lesson.

By booking this way, besides you can pick up rental items smoothly at the school reception when you arrive, you can save time without waiting at the rental counter.